

435, route du Clos Don Jean 74290 MENTHON ST BERNARD

■: 04.50.60.18.66 - Email: donjean74@orange.fr Site internet: campingclosdonjeancom
Lac d'Annecy - Rive EST

Our general conditions for booking a pitch

- 1. The reservation is possible from January 1st.
- 2. To reserve a location, simply send a booking voucher accessible in the "booking" tab of this site or send an e-mail. A deposit is systematically requested.
- 3. The reservation is final after the registration of your payment and the sending of the confirmation mail of your reservation.
- 4. Any reserved and unoccupied space 24 hours after the scheduled date, and without modifications from you, will no longer be guaranteed. The days count from 14H30 to 12H00.
- 5. In case of late arrival, the stay will be charged from the first day of reservation.
- 6. The dates of stay indicated on the booking confirmation must not be changed unless agreed by us.
- 7. The payment of the stay must be made at the latest, the day before departure.
- 8. The royalties must be paid for the days when, possibly, you would be absent from the campsite, according to the number of people registered, the "dead garage" not being authorized in July and August.
- 9. If the number of campers staying is greater than the number specified in your booking request, the fees will cover the total number of campers present.
- 10. If the dates of reservation were not respected (early departure), the deposit would be used to pay the missing days.
- 11. The reserved spaces are made available to our customers on the day of arrival, from 12.00 pm. Pitches must be vacated on the day of departure before 12 o'clock.
- 12. Any extension of stay after the date of departure recorded at the time of booking, exposes the campers not to preserve the place which they occupy. This place could be attributed to another person on our schedule.
- 13. We ask the people present in the campsite to be respectful of the environment, to respect the tranquility of the other campers as well as the silence from 11:00 in the evening to 7:00 in the morning.
- 14. Barbecues are allowed by not putting them near hedges. Prohibition to use alcohol to burn.
- 15. It is forbidden to play in the sanitary. Please respect this place and leave it clean.
- 16. We can not guarantee the allocation of the desired location. We do our best to satisfy the request but it may for planning reasons that this is not possible.
- 17. Campers are asked for "Civil Liability" insurance.
- 18. Reservation requests must be for a minimum of 3 days.
- 19. CANCELLATION POLICY: The deposit remains acquired and can not be refunded