

site : campingclosdonjeancom – email : <u>donjean74@orange.fr</u> // <u>closdonjean74@gmail.com</u>

our terms and conditions of a place reservation

- 1. Reservation is possible from 1 January.
- 2. To book a place, just be sending a booking voucher available in the "booking" of this site, or send an email. A deposit are systematically requested.
- 3. The reservation is final after recording your payment and sending of your reservation confirmation.
- 4. Any location reserved and not occupied 24 hours after the due date, and without modification on your part, will not be guaranteed. The days count from 2:00 p.m. to 12:00.
- 5. In case of delayed arrival, the stay will be charged from the first day of reservation stipulated in the contract.
- 6. The dates indicated on the booking confirmation should not be changed unless we agree otherwise.
- 7. The payment of the stay must be paid at the latest the day before departure.
- 8. The fee shall be paid for the days when eventually you would be absent from the camp, as the number of registrants, the "caravan park" is not allowed in July and August.
- 9. If the number of campers staying is higher than indicated on your booking, the fees will cover the total number of campers present.
- 10. If the dates given on your booking were not respected (early departure), the deposit would be used to pay the missing days.
- 11. The reserved spaces are available to our customers on the scheduled day of arrival from 12:00. The locations must be released the day of departure before 12 hours.
- 12. Any extension of stay after the starting date recorded on booking, exposes campers to not retain the location they occupy. This place has been assigned to another person on our schedule.
- 13. We ask the people in the camp to be respectful of the environment, to respect the tranquility of other campers and the silence at night 11:00 to 7:00 in the morning.
- 14. Barbecues are authorized by not putting them near hedges. Prohibition of the use of alcohol to burn.
- 15. It is forbidden to play in sanitary. Thank you to respect this place and leave it clean.

- 16. We can not guarantee the place of the desired location. We do our best to meet the demand but it can for planning reasons this is not possible.
- 17. Campers are asked to "civil responsability" assurance.
- 18. Reservation requests must wear at least over a period of 3 days.
- 19. CANCELLATION POLICY: The deposit remains acquered and can not be return